

Chief Financial Officer/Deputy Director of Transit: Ms. Melissa Roberson

2019 Annual Agency Profile

301 Church Avenue Knoxville, TN 37915-2290

#### **General Information Financial Information Urbanized Area Statistics - 2010 Census** Service Consumption **Database Information** Sources of Operating Funds Expended **Operating Funding Sources** Knoxville, TN 8,430,357 Annual Passenger Miles (PMT) NTDID: 40002 \$1,948,127 Fares and Directly Generated 8.6% 438 Square Miles 2,752,602 Annual Unlinked Trips (UPT) Reporter Type: Full Reporter Local Funds \$13,248,541 58,7% 9,243 Average Weekday Unlinked Trips 558,696 Population \$3,823,233 17.0% 15.7% State Funds 17.0% 74 Pop. Rank out of 498 UZAs 5,639 Average Saturday Unlinked Trips \$3,533,365 Federal Assistance 15.7% 1,617 Average Sunday Unlinked Trips 8.6% Total Operating Funds Expended \$22,553,266 100.0% Service Area Statistics Service Supplied Sources of Capital Funds Expended 58.7% 104 Square Miles 3,236,168 Annual Vehicle Revenue Miles (VRM) Fares and Directly Generated 0.0% \$0 187,500 Population 254,326 Annual Vehicle Revenue Hours (VRH) \$143,475 Local Funds 14,4% 76 Vehicles Operated in Maximum Service (VOMS) State Funds \$291,563 29.3% 94 Vehicles Available for Maximum Service (VAMS) Federal Assistance \$558,567 56.2% Capital Funding Sources 100.0% **Modal Characteristics** Total Capital Funds Expended \$993,605 Vehicles Operated **Modal Overview** in Maximum Service **Uses of Capital Funds** Summary of Operating Expenses (OE) Directly Revenue Systems and Facilities and 56.2% Mode Operated Transportation Vehicles Guideways Stations Other Total \$15,407,595 68.3% Demand Response 18 \$0 \$0 \$0 \$0 Materials and Supplies \$3,494,280 15.5% 58 \$256,751 \$235,883 \$500,971 \$993,605 \$0 Purchased Transportation 0.0% \$0 Total 76 \$256,751 \$235,883 \$500,971 \$993,605 Other Operating Expenses \$3,640,934 16.2% 29,3% \$22,542,809 Total Operating Expe 100.0% Reconciling OE Cash Expenditures \$10,457 Purchased Transportation (Reported Separately) \$0 **Operation Characteristics Fixed Guideway** Vehicles Available Operating Uses of Annual Annual Annual Vehicle Annual Vehicle Directional for Maximum Vehicles Operated in Percent Average Fleet Expenses Fare Revenues Capital Funds Passenger Miles Spare Vehicles Age in Years **Unlinked Trips** Revenue Miles Revenue Hours Route Miles Maximum Service Service Demand Response \$2,222,102 \$174,073 481,896 \$0 67,311 443,428 33,622 14.3% 0.0 21 \$20,320,707 \$1,953,805 \$993,605 7,948,461 2,685,291 2,792,740 220,704 0.0 73 58 20.6% 6.6 Total \$22,542,809 \$2,127,878 \$993,605 8,430,357 2,752,602 3,236,168 254,326 94 0.0 76 19.1% Performance Measures Service Efficiency Service Effectiveness Operating Expenses per Operating Expenses per Operating Expenses per Operating Expenses per Unlinked Trips per Unlinked Trips per Mode Vehicle Revenue Mile Vehicle Revenue Hour Mode Passenger Mile Unlinked Passenger Trip Vehicle Revenue Mile Vehicle Revenue Hour Demand Response \$5.01 \$66.09 Demand Response \$4.61 \$33.01 0.2 2.0 Bus \$7.28 \$92.07 Bus \$2.56 \$7.57 1.0 12.2 Total \$88.64 Total \$2.67 58.19 0.9 10.8 Unlinked Passenger Trip per Vehicle Revenue Mile: Bus Operating Expense per Vehicle Revenue Operating Expense per Passenger Mile: Operating Expense per Vehicle Revenue Operating Expense per Passenger Mile: Unlinked Passenger Trip per Vehicle Demand Response Mile: Demand Response Revenue Mile: Demand Response 58.00 \$6.00 0.20 \$4,00 \$2.00 \$2.00 \$0.00 14 15 16 17 18 19

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\$0,00

## City of Knoxville dba Knoxville Area Transit

2018 Annual Agency Profile

#### Financial Information General Information Urbanized Area Statistics - 2010 Census Service Consumption **Database Information** Sources of Operating Funds Expended Operating Funding Sources 8,265,555 Annual Passenger Miles (PMT) NTDID: 40002 Fares and Directly Generated \$2,286,181 Knoxville, TN 10.8% 438 Square Miles 2,694,623 Annual Unlinked Trips (UPT) Reporter Type: Full Reporter Local Funds \$10,407,306 49.0% 22,1% 558,696 Population 9,040 Average Weekday Unlinked Trips State Funds \$3,840,076 18.1% 74 Pop. Rank out of 498 UZAs 5,556 Average Saturday Unlinked Trips Federal Assistance \$4,696,630 22.1% 1,540 Average Sunday Unlinked Trips 18.1% 10.8% Total Operating Funds Expended \$21,230,193 100.0% Service Area Statistics Service Supplied Sources of Capital Funds Expended 49.0% 104 Square Miles 3,085,125 Annual Vehicle Revenue Miles (VRM) Fares and Directly Generated 0.0% 187,347 Population 241,868 Annual Vehicle Revenue Hours (VRH) Local Funds \$1,295,918 15,3% 76 Vehicles Operated in Maximum Service (VOMS) \$393,444 4.7% State Funds 99 Vehicles Available for Maximum Service (VAMS) \$6,765,872 80.0% Federal Assistance Capital Funding Sources 100.0% **Modal Characteristics** Total Capital Funds Expended \$8,455,234 **Vehicles Operated** Modal Overview in Maximum Service **Uses of Capital Funds** Summary of Operating Expenses (OE) Facilities and Directly Purchased Systems and Revenue Guideways Mode Operated Transportation Vehicles Stations Other Total \$15,014,865 70 R% Labor 15.3% Demand Response \$0 SO Materials and Supplies \$3,210,366 21 SO \$0 \$0 15 196 80.0% \$191,030 \$8,455,234 \$7,178,232 \$997,233 \$88,739 0.0% Bus 55 Purchased Transportation \$0 \$2,992,002 76 \$8,455,234 Total \$997,233 \$88,739 \$191,030 Other Operating Expenses 14 1% Total Operating Expe \$21,217,233 100.0% Reconciling OE Cash Expenditures \$12,960 Purchased Transportation (Reported Separately) \$0 **Operation Characteristics** Fixed Guideway Vehicles Available Operating Annual Vehicle Annual Vehicle Directional Percent Average Fleet Uses of Annual Annual for Maximum Vehicles Operated in Capital Funds Spare Vehicles Age in Years\* Mode Expenses Fare Revenues Passenger Miles Unlinked Trips Revenue Miles Revenue Hours Route Miles Service Maximum Service Demand Response \$148,434 \$2 147 569 468 231 60 392 419 847 31,182 0.0 22 21 4.6% 6.5 \$1,705,653 \$8,455,234 Bus \$19,069,664 7.797.324 2,634,231 2,665,278 210.686 0.0 77 55 28.6% 6.3 3 085 125 Total \$21,217,233 \$1.854.087 \$8 455 234 8,265,555 2 694 623 241 868 0.0 76 23.2% Performance Measures Service Efficiency Service Effectiveness Operating Expenses per Operating Expenses per Operating Expenses per Operating Expenses per Unlinked Trips per Unlinked Trips per Mode Vehicle Revenue Mile Vehicle Revenue Hour Mode Passenger Mile Unlinked Passenger Trip Vehicle Revenue Mile Vehicle Revenue Hour Demand Response Demand Response \$68.87 \$4.59 \$35.56 \$5.12 0.1 1.9 \$7.15 \$90.51 \$2.45 Bus Bus \$7.24 1.0 12.5 \$87.72 Total Total \$2.57 \$7.87 0.9 11.1 Operating Expense per Vehicle Revenue Mile: Bus Unlinked Passenger Trip per Vehicle Revenue Mile: Bus Operating Expense per Passenger Mile Operating Expense per Vehicle Revenue Operating Expense per Passenger Mile: Unlinked Passenger Trip per Vehicle Mile: Demand Response Demand Response Revenue Mile: Demand Response \$10,00 \$8,00 \$6.00 14,00 52.00 52.00 \$2.00

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Notes:

\*Demand Response - Taxi (DT) and non-dedicated fleets do not report fleet age data.

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## Knoxville-Knox County Community Action Committee dba Knox County CAC Transit

2019 Annual Agency Profile

Executive Director: Ms. Barbara Kelly 865-546-3500

**Operating Funding Sources** 

31.5%

11.7%

## **General Information**

Knoxville, TN 438 Square Miles

Service Area Statistics

Urbanized Area Statistics - 2010 Census 558,696 Population 74 Pop. Rank out of 498 UZAs

239 Square Miles

331,989 Population

**Database Information** Service Consumption 2,053,674 Annual Passenger Miles (PMT) NTDID: 40171 142,714 Annual Unlinked Trips (UPT) Reporter Type: Full Reporter

502 Average Weekday Unlinked Trips 208 Average Saturday Unlinked Trips

# 37 Average Sunday Unlinked Trips

## Service Supplied

1,265,977 Annual Vehicle Revenue Miles (VRM) 57,706 Annual Vehicle Revenue Hours (VRH)

33 Vehicles Operated in Maximum Service (VOMS)

55 Vehicles Available for Maximum Service (VAMS)

## **Modal Characteristics**

Modal Overview	Vehicles O in Maximum	The state of the s	Uses of Capital Funds					
	Directly	Purchased	Revenue	Systems and	Facilities and			
Mode	Operated	Transportation	Vehicles	Guideways	Stations	Other	Total	
Demand Response	33		\$267,813	\$206,506	\$0	\$0	\$474,319	
Total	33		\$267,813	\$206,506	\$0	\$0	\$474,319	

## **Financial Information**

Sources of Operating Fu	nds Expended	
Directly Generated	\$1,425,619	46.1%
Local Funds	\$330,780	10.7%
State Funds	\$361,764	11.7%
Federal Assistance	\$975,269	31.5%

#### Total Operating Funds Expended \$3,093,432 100.0%

Sources of Capital	Funds Expended	
Fares and Directly Generated	\$0	0.0%
Local Funds	\$48,884	10.3%
State Funds	\$45,982	9.7%
Federal Assistance	\$379,453	80.0%

Total Capital Funds Expended

Fixed Guideway Vehicles Available

Fares and

#### **Capital Funding Sources** 100.0% \$474,319

## Summary of Operating Expenses (OE)

Labor	\$2,044,809	66.1%
Materials and Supplies	\$557,800	18.09
Purchased Transportation	\$0	0.09
Other Operating Expenses	\$490,823	15.99
Total Operating Expenses	\$3,093,432	100.09
econciling OE Cash Expenditures	SO	
Purchased Transportation		
(Reported Separately)	SO	

9.7%

### **Operation Characteristics**

	Operating		Uses of	Annual	Annual	Annual Vehicle	Annual Vehicle	Directional	for Maximum	Vehicles Operated in	Percent Ave	rage Fleet
Mode	Expenses	Fare Revenues	Capital Funds	Passenger Miles	Unlinked Trips	Revenue Miles	Revenue Hours	Route Miles	Service	Maximum Service	Spare Vehicles Age	in Years
Demand Response	\$3,093,432	\$1,425,619	\$474,319	2,053,674	142,714	1,265,977	57,706	0.0	55	33	40.0%	4.2
Total	\$3,093,432	\$1,425,619	\$474,319	2,053,674	142,714	1,265,977	57,706	0.0	55	33	40.0%	

#### Performance Measures Service Efficiency Service Effectiveness Unlinked Trips per Operating Expenses per Unlinked Trips per Operating Expenses per Operating Expenses per Operating Expenses per Unlinked Passenger Trip Vehicle Revenue Mile Vehicle Revenue Hour Mode Vehicle Revenue Hour Mode Passenger Mile Vehicle Revenue Mile Demand Response \$2.44 \$53.61 Demand Response \$1.51 \$21.68 0.1 2.5 \$21.68 Total \$2.44 \$53.61 \$1.51 0.1 2.5

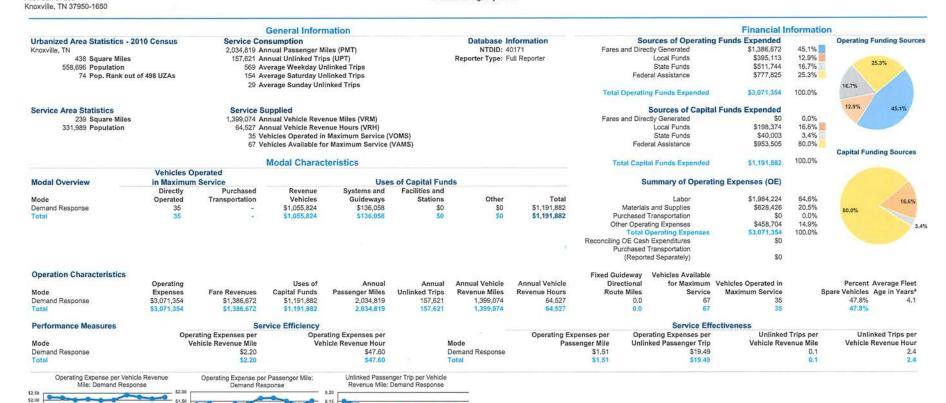


## Notes:

#### http://www.knoxcac.org/ P.O. Box 51650

Knoxville-Knox County Community Action Committee dba Knox County CAC Transit

2018 Annual Agency Profile



0.15

0.10

0.05

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50.50 \$0.00 Notes:

\$1.50

\$1.00

\$1.00

<sup>\*</sup>Demand Response - Taxi (DT) and non-dedicated fleets do not report fleet age data.

## https://www.ethrapublictransit.org

East Tennessee Human Resource Agency, Inc.

2019 Annual Agency Profile

Transportation Director: Mr. Michael Patterson 865.691.2551

9111 Cross Park Drive Suite D100 Knoxville, TN 37923

## **Financial Information**



## **Database Information**

NTDID: 40190

Reporter Type: Reduced Reporter

## **Modal Characteristics**

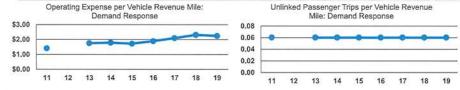
## **Operation Characteristics Vehicles Operated** at Maximum Service

4,710,774 Annual Vehicle Revenue Miles (VRM) 225,155 Annual Vehicle Revenue Hours (VRH)

	Uses of								
	Directly	Purchased	Operating	Fare	Capital	Annual	<b>Annual Vehicle</b>	Annual Vehicle	Average Fleet Age
Mode	Operated	Transportation	Expenses	Revenues	Funds	<b>Unlinked Trips</b>	Revenue Miles	Revenue Hours	in Years
Demand Response	84		\$10,503,720	\$505,111	\$864,484	285,197	4,710,774	225,155	4.7
Total	84	2	\$10,503,720	\$505,111	\$864,484	285,197	4,710,774	225,155	

## **Performance Measures**

	Service Ef	ficiency			Service Effectiveness	E.
Mode	Operating Expenses per Vehicle Revenue Mile	Operating Expenses per Vehicle Revenue Hour	Mode	Operating Expenses per Unlinked Passenger Trip	Unlinked Trips per Vehicle Revenue Mile	Unlinked Trips per Vehicle Revenue Hour
Demand Response	\$2.23	\$46.65	Demand Response	\$36.83	0.1	1.3
Total	\$2.23	\$46.65	Total	\$36.83	0.1	1.3



## https://www.ethrapublictransit.org

East Tennessee Human Resource Agency, Inc.

9111 Cross Park Drive Suite D100 Knoxville, TN 37923

## 2018 Annual Agency Profile

## **General Information**

## Urbanized Area (UZA) Statistics - 2010 Census

Morristown, TN

60 Square Miles

59,036 Population

449 Pop. Rank out of 498 UZAs

## Other UZAs Served

74 Knoxville, TN, 0 Tennessee Non-UZA

#### Service Area Statistics

6,563 Square Miles 1,176,033 Population

## Service Consumption

268,722 Annual Unlinked Trips (UPT)

## Service Supplied

4,334,528 Annual Vehicle Revenue Miles (VRM) 211,856 Annual Vehicle Revenue Hours (VRH)

## **Database Information**

NTDID: 40190

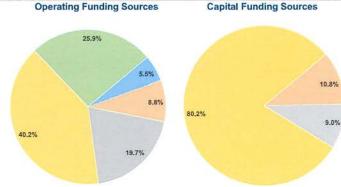
Reporter Type: Reduced Reporter

## **Financial Information**



## Sources of Capital Funds Expended

Fare Revenues \$0 0.0% Local Funds 10.8% \$150,808 State Funds \$124,975 9.0% Federal Assistance 80.2% \$1,115,511 Other Funds \$0 0.0% Total Capital Funds Expended \$1,391,294 100.0%



## **Modal Characteristics**

## **Operation Characteristics**

**Vehicles Operated** at Maximum Service

	Uses of								
	Directly	Purchased	Operating	Fare	Capital	Annual	Annual Vehicle	Annual Vehicle	Average Fleet Age
Mode	Operated	Transportation	Expenses	Revenues	Funds	Unlinked Trips	Revenue Miles	Revenue Hours	in Years <sup>a</sup>
Demand Response	81	**************************************	\$9,982,621	\$546,854	\$1,391,294	268,722	4,334,528	211,856	4.7
Total	81	-	\$9,982,621	\$546,854	\$1,391,294	268,722	4,334,528	211,856	

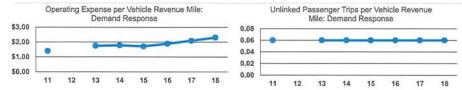
## Performance Measures

## Service Efficiency

Operating Expenses per Operating Expenses per Vehicle Revenue Mile Vehicle Revenue Hour \$2.30 \$47.12 \$2,30 \$47.12

## Service Effectiveness

Operating Expenses per Unlinked Passenger Trip \$37.15	Unlinked Trips per Vehicle Revenue Mile 0.1	Unlinked Trips per Vehicle Revenue Hour 1.3
\$37.15	0.1	1.3
	per Unlinked Passenger Trip	per Unlinked Passenger Trip \$37.15 Unlinked Trips per Vehicle Revenue Mile 0.1



## Notes:

Mode

Total

Demand Response